



COMPANY POLICY

PRODUCTS AUTHENTICITY

- C.C Watches sells exclusively original watches.

HOW TO PAY

- Bank transfer

DEPOSIT

- 30% deposit of the total price of the article chosen - the payment of the deposit must be done at the time of the order, without which the order will not be able to be carried out
- The deposit will be valid for a week at the end of which it will be retained by the C.C.WATCHES
- The final installment is to be paid all together
- The product will not be delivered until the payment is complete

DELIVERY

- Hand delivery at Monaco MC
- Shipping via courier

PRODUCT PRIVACY

- Neither the serial numbers of the watches nor the warranty copies are provided.

SHIPPING EXPENSES

- Towards EU countries the expenses are paid by C.C Watches.
- Towards extra EU countries the expenses are paid by the client.
- Customs duties and/or taxes will always be charged to the customer in addition to the purchase fee.
- The shipping cost is borne by C.C Watches. If the client wishes to guarantee the shipping, the additional cost is paid by the him/her after an estimation of the cost. If the client decides not to guarantee the shipping, C.C Watches is not responsible for the loss or theft of the parcel and is not obliged to pay a refund.

- C.C Watches evaluates the risks of sending parcels to countries or regions with safety issues.
- No Tax free service is available.

REQUIRED DOCUMENTS FOR THE INDIVIDUALS FOR PURCHASING

- A valid identity card (ID card, driving license, passport) of the person who pays for the product or the person whose name appears on the invoice.
- A valid residential address.
- Shipping address (if it is different from the residential address).
- Bank transfer receipt with CRO number.
- We inform you that all personal data will be kept in private and used only in accordance with the regulations of the Principality of Monaco.

REQUIRED DOCUMENTS FOR COMPANIES FOR PURCHASING

- Business profile of the company inclusive of VAT, the legal powers of its Representative and his/her legitimacy.
- Bank transfer receipt with CRO number.

EXCHANGE

- When the price is agreed on, the client sends his/her product (providing the tracking number of the courier).
- Evaluation of the product.
- Assessment and declaration of legal origin of the goods (format provided by us) signed by the customer under his/her responsibility.
- The customer pays the difference, if required, and only after the bank transfer the product will be sent.

WITHDRAWAL

- The product is sold in the same conditions as the client has seen the detailed photos of on the website.
- The product is certified by an authenticity certification.
- There is no right to withdrawal, and in reference to used watches, it is not possible to complain for small flaws or scratches due to the use and age as the product is a second hand one.
- Generally there is no right of withdrawal, unless the delivered product is not the one ordered or special conditions previously agreed between the parties are not respected.